

# CARRIER INFORMATION 2023

## ANTHEM MEDICAL INSURANCE:

- [www.Anthem.com](http://www.Anthem.com) Member service 1- 833-578-4441
- *Sydney Health mobile app* available to find a doctor, urgent care, hospitals, emergency room & access your id card.

## PRESCRIPTIONS:

- [www.Caremark.com](http://www.Caremark.com) Member service 1-888-202-1654
- *CVS/Caremark mobile app* available to refill/renew service prescriptions, check order status and view history, check drug coverage and costs under your plan, find local pharmacies in your plan's network, check for potential drug interactions among medications.

## DENTAL INSURANCE:

- [www.memberportal.com](http://www.memberportal.com) Member service 1-800-524-0149
- *Delta Dental mobile app* available to find a dentist, cost estimator, check your coverages and view claims.

## VISION INSURANCE:

- [www.vsp.com](http://www.vsp.com) Member service 1-800-877-7195
- *VSP Vision Care on the Go mobile app* available to find a doctor, check your claims and benefits, rebates and special offers glasses, contacts and Lasik, eye care information and your member vision card.

## EPC BASIC LIFE INSURANCE:

- Contact the Treasurer's office

## WELLNESS FOR CONDITION MANAGEMENT & COACHING PROGRAMS:

- Anthem members ONLY – [www.lark.com](http://www.lark.com) You will need your ID card or call 1-866-962-1071

## EMPLOYEE ASSISTANCE PROGRAM (EAP):

- [www.anthemeap.com](http://www.anthemeap.com) – Enter Company code: SWOH EPC Or call 1-800-865-1044
- Available 24/7, 365 days a year for 3 FREE visits of Counseling services, Legal & Financial consultations, ID recovery, Dependent care & daily living resources, Crisis consultation and other anthemeap.com resources.

## BENELOGIC:

- <https://epc-online.benelogic.com>
- Employee login (first name initial last name with last 4 of SSN) = jsmith1234
- If you have a qualifying status change, submit a change request to change your enrollments, view your change request history, upload documents, and view your current benefits.

## MEDICARE/RETIREMENT BENEFITS:

- [www.retiremediq.com/epcschools](http://www.retiremediq.com/epcschools) or Call 1-800-605-6525
- Before retirement, Medicare options, insurance benefit comparisons, etc.